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UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA
SAN FRANCISCO DIVISION

MARCELLA JOHNSON, on behalf of herself,
and all others similarly situated,

Petitioner,

v.

ORACLE AMERICA, INC.,

Respondent.

Case No. 3:17-cv-05157-EDL

**MEMORANDUM OF POINTS AND
AUTHORITIES IN SUPPORT OF
RESPONDENT ORACLE AMERICA,
INC.'S OPPOSITION TO MOTION TO
COMPEL ARBITRATION**

Date: November 7, 2017
Time: 9:00 a.m.
Dept: E, 15th Floor
Judge: Hon. Elizabeth D. Laporte

Trial Date: None set.

Date Action Filed: September 6, 2017

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1 **I. INTRODUCTION**

2 Oracle America, Inc. urges the Court to deny Marcella Johnson's motion to compel class
3 arbitration. The Court, not an arbitrator, must determine the arbitrability of Johnson's class action
4 arbitration demand, and its determination should be that the most recent arbitration agreement,
5 which includes the class action waiver, is the enforceable agreement to arbitrate. The Court's
6 ruling on the enforceability of the class waiver should be deferred pending the Supreme Court's
7 ruling on *Morris v. Ernst & Young, LLP*, 834 F.3d 975 (9th Cir. 2016), *cert. granted*, 137 S. Ct.
8 809 (2017).

9 This dispute presents a foundational gateway issue reserved for the Court under the
10 Federal Arbitration Act: Is there an enforceable agreement to arbitrate the dispute that is
11 presented by Johnson's petition to compel class arbitration? The answer requires a determination
12 of whether the original arbitration agreement is enforceable as Johnson contends, or whether the
13 most recent agreement is the enforceable agreement to arbitrate as Oracle contends.
14 Determination of that issue is solely within the Court's authority.

15 Contrary to Johnson's claim, the Court's authority has not been clearly and unmistakably
16 delegated to an arbitrator. The most recent agreement to arbitrate expressly provides that the
17 Court, and not an arbitrator, must decide the issue of enforceability of the class waiver – the
18 ultimate issue in this case. JAMS rules which vest in the arbitrator authority to determine
19 arbitrability are not clearly and unmistakably incorporated into the arbitration agreement.
20 Further, the JAMS rules themselves do not vest authority in the arbitrator to determine whether a
21 class arbitration is proper – they defer the issue to the Court.

22 The issue raised is not a mere "procedural" question for an arbitrator as Johnson claims; it
23 is a substantive issue regarding the formation and existence of an agreement to arbitration.

24 Properly deciding the issue itself, the Court should find that the enforceable agreement to
25 arbitrate is the most recent agreement because it constituted a novation – a new agreement –
26 which expressly superseded and replaced any previous agreement regarding arbitration, including
27 the agreement that Johnson contends applies. None of Johnson's arguments regarding why the
28 most recent agreement should not be found to apply support a different conclusion:

- 1 • The most recent agreement was not an improperly executed modification of the
2 original agreement; it was a completely new agreement which entirely superseded
3 the original agreement. The modification provision in the original agreement was
4 not implicated.
- 5 • The most recent agreement is not unenforceable because Johnson received
6 “inadequate notice.” It was a bilateral agreement for which notice beyond the
7 tendering of the agreement itself was not required. The cases she cites for
8 imposition of a notice requirement are inapplicable because they involved
9 unilateral employer policies – not the bilateral agreement at issue here.
- 10 • The most recent agreement and the class waiver cannot be found to be
11 unconscionable. Johnson willingly entered the sales commission agreement in
12 which the agreement to arbitrate was included and received sales commissions
13 under it. She cannot claim that it did not apply to her.
- 14 • Oracle cannot be judicially estopped from asserting that the most recent agreement
15 with the class waiver applies. It has never taken a position contrary to its position
16 in this matter; none of the elements for application of judicial estoppel are met.

17 Upon its determination that the most recent agreement is the enforceable agreement to
18 arbitrate, the Court’s ruling on whether arbitration may be compelled should be deferred until the
19 Supreme Court issues its forthcoming opinion on the lawfulness of class waivers.

20 II. FACTS

21 A. Johnson’s Arbitration Agreements.

22 Marcella Johnson was a sales employee at Oracle from March 2013 through July 2014.
23 She agreed to an Incentive Compensation Plan (“Comp Plan”) for each fiscal year of her
24 employment, which, among other things, set forth her sales commission agreement and other
25 employment terms. Lutz Decl. ¶ 3.

26 On June 2, 2014, Johnson accepted and agreed to her Fiscal Year (“FY”) 2015 Comp
27 Plan, which was comprised of the Oracle FY15 Incentive Compensation Terms & Conditions
28 (“FY15 Ts&Cs”) and her FY 2015 Individualized Compensation Plan (“FY15 ICP”), which
29 incorporated an agreement to arbitrate and a class action waiver. Oracle refers to this most recent
30 agreement to arbitrate with Johnson as Agreement #2. The FY15 ICP stated:

I acknowledge receipt of and accept as my FY15 compensation
package the Plan, which consists of this document and the FY15

Incentive Compensation Terms and Conditions including the applicable Appendices listed below* (referred to as the “FY15 Terms and Conditions”. I have read and agree to be bound by the FY15 Terms and Conditions, including but not limited to the Agreement to Arbitrate Disputes in Appendix 9 if Appendix 9 is listed below as being applicable to me.

...

*List of Applicable Appendices:

....

Appendix 9: Agreement to Arbitrate Disputes (Applicable to US Employees Only)

Lutz Decl. ¶¶ 10-13, Ex. 1. (Emphasis added.) Agreement #2 stated:

Employee and Oracle understand and agree that, except as set forth below, any existing or future dispute or claim arising out of or related to Employee’s Oracle employment, or the termination of that employment, including but not limited to disputes arising under the Plan, will be resolved by final and binding arbitration and that no other forum for dispute resolution will be available to either party, except as to those claims identified below.

Agreement #2 also provided for application of the FAA, and AAA or JAMS rules:

Arbitration proceedings under this Agreement to Arbitrate Disputes shall be conducted pursuant to the Federal Arbitration Act, and in accordance with the National Rules for the Resolution of Employment Disputes of the American Arbitration Association or the Employment Arbitration Rules and Procedures adopted by Judicial Arbitration & Mediation Services (“JAMS”). . . .

Further, Agreement #2 included a class action waiver and reserved authority to the Court to determine any challenge to its enforceability:

Any claim by Employee against Oracle which is subject to arbitration . . . must be brought in Employee’s individual capacity and not as a plaintiff or class member in any purported class, collective, representative, multiple plaintiffs or similar non-individual proceeding (“class action”). Employee expressly waives any and all rights to bring, participate in or maintain in any forum any class action regarding or raising claims which are subject to arbitration The arbitrator shall not have authority to combine or aggregate similar claims or conduct, or conduct any class action or make an award to any person or entity not a party to the arbitration. Any claim that all or part of the class action waiver in this paragraph is unenforceable or voidable may be determined only by a court of competent jurisdiction and not by an arbitrator.

1 Lutz Decl. ¶¶ 14-15, Ex. 2, p. 84 (Emphasis added.) Finally, Agreement #2 expressly provided
2 that it superseded all prior arbitration agreements:

3 This Agreement to Arbitrate Disputes contains the complete
4 agreement between Oracle and Employee regarding the subject of
5 arbitration, and supersedes any and all prior written, oral or other
6 types of representations and agreements between Oracle and
Employee regarding the subjects of arbitration and dispute
resolution.

7 Lutz Decl. ¶ 16, Ex. 2, pp. 84-85.

8 In connection with her hiring in March 2013, Johnson entered an Employment Agreement
9 and Mutual Agreement to Arbitrate. (“Agreement #1”.) ECF No. 1-1; ECF No. 1-2, pp. 12-13.
10 Agreement #1 did not include a class action waiver, or address class claims at all. ECF No. 1-1.

11 **B. Johnson’s Demand for Arbitration and Oracle’s Objections.**

12 Notwithstanding that Johnson agreed to, and her counsel had notice of Agreement #2 with
13 the class waiver, she submitted a demand for class arbitration to JAMS. Dolan Decl. ¶¶ 5-8, Exs.
14 4-6. Johnson claimed in her demand and in a subsequent amended demand for class arbitration
15 that JAMS had jurisdiction over the putative class action arbitration based on Agreement #1. She
16 made no mention of Agreement #2 or the class waiver. *Id.* at ¶ 9, Ex. 6, p. 4. Oracle objected to
17 JAMS’ jurisdiction over the demands for class arbitration. *Id.* at ¶¶ 11-30, Exs. 4, 8-12, 15-16.

18 **C. Johnson’s Petition to Compel Arbitration, JAMS Commencement of the**
19 **Arbitration, and the Court’s Injunction.**

20 On September 6, 2017, Johnson filed a petition to compel arbitration of her amended
21 demand for class arbitration in District Court. ECF No. 1; Dolan Decl. ¶ 21. She attached
22 Agreement #1 as an exhibit to her petition; she did not attach or mention Agreement #2. ECF No.
23 1.

24 Despite having requested judicial determination on the issue of arbitrability, on
25 September 15, 2017, counsel for Johnson, sent a JAMS Case Manager a letter requesting that
26 JAMS proceed with administration of the arbitration. Dolan Decl. ¶ 26, Ex. 11.

27 Oracle’s counsel objected and requested that JAMS defer any steps to proceed with the
28 arbitration until Johnson’s petition to compel class arbitration was heard in District Court. The

objection was disregarded; JAMS commenced the arbitration. Dolan Decl. ¶¶ 27, §3, Ex. 12; Dolan Decl. ¶ 33. The Court subsequently enjoined the arbitration pending determination of the petition to compel class arbitration. ECF 20.

III. LEGAL ARGUMENT

A. The Court Must Decide the Issue of Arbitrability in this Case.

“The ‘principal purpose’ of the FAA is to ‘ensur[e] that private arbitration agreements are enforced according to their terms.’” *AT&T Mobility LLC v. Concepcion*, 563 U.S. 333, 344 (2011) (quoting *Volt Info. Scis., Inc. v. Bd. of Tr. of Leland Stanford Jr. Univ.*, 489 U.S. 468, 478 (1989)). “[W]hether the parties have submitted a particular dispute to arbitration, i.e. the ‘question of arbitrability,’ is ‘an issue for judicial determination....’” *Howsam v. Dean Witter Reynolds, Inc.*, 537 U.S. 79, 83 (2002) (quoting *AT&T Techs., Inc. v. Comm. Workers of America*, 475 U.S. 643, 649 (1986)). The party seeking to compel arbitration has the burden to prove an enforceable agreement to arbitrate. *See Knutson v. Sirius XM Radio Inc.*, 771 F.3d 559, 565 (9th Cir. 2014).

Questions of arbitrability, which the Supreme Court has labeled “gateway” issues, are ones that the “contracting parties would likely have expected a court to have decided” regarding foundational questions about contract formation and scope and “are not likely to have thought . . . that an arbitrator would” determine. *Howsam*, 537 U.S. at 83. “[A] gateway dispute about whether the parties are bound by a given arbitration clause raises a ‘question of arbitrability’ for a court to decide.” *Id.* at 84. Examples of such gateway issues were described in *BG Group v. Republic of Argentina*, 134 S. Ct. 1198, 1206 (2014):

On the one hand, courts presume that the parties internal courts, not arbitrator to decide what we have called disputes about “arbitrability.” These include questions such as “whether the parties are bound by a given arbitration clause” or “whether an arbitration clause in a concededly binding contract applies to a particular type of controversy.” *Howsam v. Dean Witter Reynolds, Inc.*, 537 U.S. 79, 84, 123 S.Ct. 588, 154 L.Ed.2d 491 (2002); accord, *Granite Rock Co. v. Teamsters*, 561 U.S. 287, 299-300, 130 S.Ct. 2847, 177 L.Ed.2d 567 (2010) (disputes over “formation of the parties’ arbitration agreement” and “its enforceability or applicability to the dispute at issue are matters . . . the court must

1 resolve” (internal quotation marks omitted)).

2 *BG Group, PLC v. Republic of Argentina*, 134 S. Ct. at 1206.¹

3 **1. The question which agreement applies is a substantive gateway**
 4 **arbitrability issue for the court to determine.**

5 A central role of the court under the FAA is to decide if an enforceable agreement to
 6 arbitrate exists. *See Chiron Corp. v. Ortho Diagnostic Sys., Inc.*, 207 F.3d 1126, 1130 (9th Cir.
 7 2000). Determination of which of the two competing agreements is the enforceable agreement to
 8 arbitrate is encompassed within this fundamental judicial function.

9 Johnson contends that Agreement #1 is the enforceable agreement to arbitrate. Oracle
 10 contends that Agreement #2 is the enforceable agreement. Determination of that issue
 11 unavoidably encompasses the question “whether the parties are bound by a given arbitration
 12 clause.” *Howsam* 537 U.S. at 84.

13 The appropriate approach to the issue under the FAA where multiple competing
 14 agreements to arbitrate are an issue is reflected in *Mancini v. Western and Southern Life Ins. Co.*,
 15 2017 WL 3783910 (S.D. Cal. Aug. 31, 2017). The court faced the question whether it, or an
 16 arbitrator, had to decide whether arbitration of PAGA claims could be compelled. The plaintiff
 17 had signed six different arbitration agreements. The court began its analysis stating:

18 Since Western has moved to compel arbitration it bears the burden
 19 to show the parties agreed to arbitrate the claims at issue. *See, e.g.,*
 20 *Norcia v. Samsung Telecommunications Am. LLC*, 845 F.3d 1279,
 21 1283 (9th Cir. 2017). But to decide the “threshold inquiry” of
 22 “whether the parties agreed to arbitrate,” the Court must first sort
 23 out which agreements to analyze. *Van Ness Townhouses v. Mar.*
 24 *Indus. Corp.*, 862 F.2d 754, 756 (9th Cir. 1988). . . . [A] “gateway
 25 dispute about whether the parties are bound by a given arbitration
 26 clause raises a question of arbitrability for a court to decide.” *Id.*
 27 That’s the situation here. The Court must decide which
 28 agreements to analyze to determine if the parties agreed to arbitrate
 Mancini’s PAGA claim.

26 *Mancini* 2017 WL 3783410 at *1.

27 ¹ Johnson makes a distinction between “substantive” and “procedural” questions, with the latter
 28 allegedly within the jurisdiction of an arbitrator. Oracle discusses her contention on pp. 12-13.

The court's role in deciding between "competing" agreements in the context of the arbitrability determination was also reflected in *Dasher v. RBC Bank*, 745 F.3d 1111, 1116 (11th Cir. 2014) ("This is essentially a dispute almost whether a 'validly formed... agreement' has been made") and in *Energetics Incorporated v. NewOak Capital Markets, LLC*, 645 F.3d 522 (2nd Cir. 2011) ("this case falls within the alternative scenario... where the contracting parties are free to revoke an earlier agreement to arbitrate by executing a subsequent agreement terms of which plainly preclude arbitration").

Determining which agreement among alternatives is the enforceable agreement to arbitrate is clearly a judicial function under the FAA.

2. The terms of the class waiver in Agreement #2 preclude delegation to an arbitrator.

The undisputable term in Agreement #2 stating that challenges to enforceability of the class claim waivers may be determined "only by a court of competent jurisdiction and not by an arbitrator" confirm that the question of which agreement applies cannot be delegated. This dispute is at its core about whether the class action waiver is enforceable.

In *AT&T Mobility LLC v. Bernardi*, 2011 WL 5079549 (N.D. Cal. Oct. 26, 2011). The plaintiff sued to enjoin twenty-four individual arbitrations alleging violation of the Clayton Act. The defendants moved to compel arbitration. The arbitration agreements with the defendants provided that the parties agreed to arbitrate all claims between them "on an individual basis." The plaintiff argued that the arbitration demands were beyond the scope of the arbitration agreements because they constituted in effect a class arbitration. *Id.* at *5, 6. The defendant argued that they were individual claims under the Clayton Act, not class claims. In concluding that the claims were in effect class claims barred by the parties' agreement the court stated:

This is not simply limited to whether the Clayton Act claim is arbitrable on its face, but looks to the "dispute" as a whole to determine if it is arbitrable. The FAA mandates the court to determine whether the arbitration will proceed "in accordance with the terms of the agreement." 9 U.S.C. § 4; *see also AT&T Mobility LLC v. Conception*, 131 S.Ct. 1740, 1748, 179 L.Ed.2d 742 (2011). That is why, "[u]nder the FAA, a party to an arbitration agreement may petition a [federal] court for an order directing that 'arbitration

proceed in *the manner provided for in such agreement.*’ “*Stolt-Nielsen S.A. v. Animalfeeds Int’l Corp.*, 130 S.Ct. 1758, 1773, 176 L.Ed.2d 605 (2010) (quoting 9 U.S.C. § 4) (emphasis added). The power of the Court is broader than simply determining whether the Clayton Act dispute is arbitrable, but rather, encompasses whether the dispute demand would proceed within the scope of, and in the manner provided for, in the agreement.

Id. at *5

Looking, as the Court must, at this “dispute as a whole” to determine if Johnson’s demand is arbitrable, it must conclude that it is not. This case is about Johnson’s contention that the class waiver is not enforceable. While she assiduously avoids saying so, her demand for class arbitration is a challenge to the enforceability of the class waiver in Agreement #2. Under the express terms of Agreement #2, the determination of arbitrability must be made by the Court. Like the defendant in *Bernardi*, Johnson cannot attempt to manipulate the result of the “who decides” question by an overly narrow characterization of the dispute as being about a “limited carve out” for class claims. Her case is about the enforceability of the class waiver; whether it is arbitrable must be determined by the Court.

3. The reference to JAMS rules is not a clear and unmistakable delegation of authority to arbitrate arbitrability.

Parties to an arbitration agreement may by contract dispense with the rule that courts decide questions of arbitrability if they “clearly and unmistakably provide” that the arbitrator should decide those questions. *Howsam*, 537 U.S. at 83 (internal quotation marks omitted). “[P]arties may agree to limit the issues they choose to arbitrate, . . . may agree on rules under which any arbitration will proceed . . . [and] may choose who will resolve specific disputes.” *Stolt-Nielsen S.A. v. AnimalFeeds Int’l Corp.*, 559 U.S. 662, 683 (2010) (citations omitted). “Whether enforcing an agreement to arbitrate or construing an arbitration clause, courts and arbitrators must ‘give effect to the contractual rights and expectations of the parties.’ . . . This is because an arbitrator derives his or her powers from the parties’ agreement to forgo the legal process and submit their disputes to private dispute resolution.” *Id.* at 682.

///

a. **Reference to JAMS Rules does not constitute a clear and unmistakable delegation in this case.**

Agreements #1 and #2 provide that both the FAA and JAMS rules govern.² The FAA, and the JAMS rule on which Johnson relies differ on who decides arbitrability. *See* Dolan Decl. ¶¶ 39, 41, Exs. 18, 19. Under the FAA, the arbitrability determination is presumed to be reserved to the court. The JAMS rule Johnson cites (Rule 11(b)) gives the arbitrator authority to determine arbitrability. Dolan Decl. ¶ 39, Ex. 18. A clear and unmistakable delegation cannot be found in such circumstances.

In addition, regardless of the reference to the JAMS rules, a clear and unmistakable delegation to an arbitrator cannot be found because the class waiver in Agreement #2 clearly and expressly delegates the decision regarding the enforceability of the class waiver to the court and not to an arbitrator. This language comports with the FAA and expressly contradicts the JAMS rule. Accordingly, the circumstances of this case precludes a determination that there has been a clear and unmistakable delegation to an arbitrator. *See Dominic Cobarruviaz, et al. v. Maplebear, Inc.*, 143 F.Supp.3d 930, 940 (2015) (conflicting terms in arbitration agreement regarding who determines arbitrability preclude finding of clear and unmistakable delegation).

The cases Johnson cites to support her contention of a clear and unmistakable delegation to an arbitrator by virtue of incorporation of particular arbitration rules stand in complete contrast to the facts of this case. She cites *Oracle v. Myriad Group A.G.*, 724 F.3d. 1069 (9th Cir. 2013). However, in *Myriad Group*, a single arbitration agreement clearly incorporated only one set of arbitration rules. Unlike this case, there was not a contractual provision expressly prohibiting delegation of an arbitrability issue to an arbitrator. While the *Myriad Group* case may have reflected a clear and unmistakable delegation by virtue of the single agreement and unambiguous

² Oracle requests the Court to take judicial notice of JAMS Employment Arbitration Rules & Procedures, Rule 11 and JAMS Class Action Procedures, Rule 1 attached as exhibits 18 and 19, respectively, to the declaration of Brendan Dolan. Fed. R. Evid. 201(b) (“The court may judicially notice a fact that is not subject to reasonable dispute because it: (1) is generally known within the trial court's territorial jurisdiction; or (2) can be accurately and readily determined from sources whose accuracy cannot reasonably be questioned.”). *See Fowler v. Wells Fargo Bank, N.A.*, 2011 WL 175506, at *3 (N.D. Cal. Jan. 18, 2011) (Laport, J.) (granting judicial notice).

1 incorporation of one set of arbitration rules, that is not the situation in this case.

2 Likewise, in *Brennan v. Opus Bank*, 796 F.3d 1125 (9th Cir. 2013), the single arbitration
3 agreement at issue had no contractual provision reserving to the Court any aspect of the
4 determination of arbitrability. Instead the AAA Rules, which expressly gave the arbitrator total
5 authority to determine arbitrability were clearly and unambiguously incorporated by reference.

6 *Mohamed v. Uber Technologies, Inc.*, 848 F.3d 1201 (9th Cir. 2016) involved facts
7 entirely distinct from this case. Two drivers brought class and PAGA claims. A 2013 arbitration
8 agreement entered by one of the drivers delegated to the arbitrator determination of all disputes,
9 except for issues related to enforceability of the class and collective action waiver, which was
10 reserved to the court. The second agreement entered by both drivers contained a class waiver and
11 the same broad delegation to the arbitrator as the 2013 agreement, but it did not have the
12 reservation to the court for determination of the enforceability of the class waiver. The district
13 court held that the delegations to the arbitrator in both agreements were not clear and
14 unmistakable due to a venue provision in the agreements believed by the court to be inconsistent.
15 The Ninth Circuit reversed, holding that the 2013 and 2014 Agreements were clear and
16 unmistakable in their delegations to the arbitrator and the reservation of authority in the court. *Id.*
17 at 1208.

18 *Mohamad* is irrelevant to this case because it did not implicate the threshold issue
19 presented by the facts here. In this case there are two arbitration agreements and a dispute
20 regarding which agreement is the enforceable agreement to arbitrate. In *Mohamad* there was no
21 dispute that both agreements applied. The Ninth Circuit's decision does not address or provide
22 any guidance on how to resolve such an issue where the enforceability of the class waiver is
23 inextricably tied to determination of which agreement governs.

24 b. **JAMS Rules themselves are not a clear and unmistakable**
25 **delegation of authority to an arbitrator.**

26 Johnson relies on JAMS Rule 11(b) to support her position that both Agreements #1 and
27 #2 delegate to JAMS exclusive authority to determine the arbitrability of the class arbitration
28 demand.

1 However, Rule 11(b) is not the only rule implicated in this matter. Johnson ignores the
 2 significance of the JAMS rules pertaining to class action procedures. Those rules preclude a
 3 finding of a clear and unmistakable delegation to an arbitrator. They actually defer to the court
 4 questions regarding whether a class arbitration can be conducted.

5 JAMS Class Action Rules 1(b) and (c) state:

6 (b) Subject to Rule 1(a), these class action procedure(s)
 7 (“Procedures”) shall apply to any dispute arising out of an
 8 agreement that provides for arbitration pursuant to any of the
 9 JAMS arbitration rules where a party submits a dispute to
 arbitration on behalf of or against a class or purported class, and
 shall supplement any other applicable JAMS rules

10 (c) Subject to Rule 1(a), where inconsistencies exist between these
 11 procedures and other JAMS Rules that apply to any dispute, these
 Procedures shall control

12 JAMS Rule 11(b) is subordinate to the class action rules. JAMS class action Rule 1(d)
 13 constitutes a broad deferral of authority to the Court;

14 (d) Subject to Rule 1(a), the Arbitrator shall follow any order of a
 15 Court relating to any matter that would otherwise be decided by an
 16 Arbitrator under these Procedures.

17 Dolan Decl. ¶ 41; Ex. 19.

18 Further, unlike the JAMS Rule 11(b), in addition to the Rule 1(d) broad deferral to court
 19 authority, JAMS Class Action Rule 1(a) delegates to the Court enforcement of a class action
 20 waiver:

21 JAMS will not administer a demand for class action arbitration
 22 when the underlying agreement contains a class preclusion clause,
 23 or its equivalent, unless a court orders the matter or a claim to
 arbitration as a class action.

24 Dolan Decl. ¶ 41, Ex. 19.

25 Even if the impediments to a finding of a “clear and unmistakable” delegation discussed
 26 above were disregarded (*see supra* pp 7-10), the JAMS Rules do not constitute a delegation to an
 27 arbitrator, let alone one that is clear and unmistakable. In the latter circumstance an effective
 28 delegation under the FAA cannot be found.

Johnson cites the opinions of two JAMS functionaries (General Counsel and case manager) that JAMS had jurisdiction under its rules to compel arbitration. These opinions should be completely disregarded. The JAMS General Counsel and a case manager are not arbitrators. Neither has an adjudicatory role or authority under JAMS rules or the parties' arbitration agreement. Further as is described above, such an interpretation is incorrect.

4. Johnson's characterization of this as a "procedural" dispute is wrong.

Johnson's characterization of this dispute as a "procedural question" for the arbitrator, rather than a question of substantive arbitrability, is wrong. The procedural/substantive distinction she makes is non-existent in this matter where there is not a single undisputed agreement to arbitrate, a clear and unmistakable delegation to an arbitrator, and where there is an express reservation of authority in the court. The cases she cites do not support her contention that this case presents a "procedural" issue for an arbitrator.

Each case that Johnson cites involves a single arbitration agreement with a broad arbitration clause providing for determination of all disputed issues by the arbitrator. None of the cases present an issue, like this matter, regarding which agreement constituted an enforceable agreement to arbitrate. And, none of the cases reserved authority on any matter for the court. *BG Group, PLC v. Republic of Argentina*, 134 S. Ct. at 1206-1208 (arbitration agreement had broad arbitration clause and reserved no authority to the court); *Green Tree Fin. Corp. v. Bazzle*, 539 U.S. 444 (2003) (single arbitration agreement silent on class arbitration and broadly delegated authority to an arbitrator, not the court); *Citigroup, Inc. v. Abu Dhabi Investment Auth.*, 776 F.3d 126 (2d Cir. 2015) (arbitration agreement contained broad delegation of authority to the arbitrator and reserved no authority in the court); *Lee v. JPMorgan Chase & Co.*, 982 F.Supp.2d 1109, 1114 (C.D. Cal. 2013) (broad delegation clause in arbitration agreement and no dispute arbitration agreement had been formed); *Sandquist v. Lebo Automotive Inc.*, 1 Cal. 5th 233, 251-55 (2016) (single agreement to arbitrate had broad arbitration clause and agreement did not address class arbitration).

The material differences in these cases from the circumstances here render irrelevant and inapplicable the decisions Johnson relies on for her procedural/substantive distinction.

1 **B. Agreement #2 is the Authoritative and Enforceable Arbitration Agreement.**

2 **1. Agreement #2 constituted a novation.**

3 Johnson and Oracle mutually agreed to Agreement #2 which constituted a novation,
 4 superseding Agreement #1 for acceptance. A novation is “a *substitution* by agreement of a new
 5 obligation for an existing one, with intent to *extinguish the latter*.” *James v. Comcast Corp.*, 2016
 6 WL 4269898 (N.D. Cal. Aug. 15, 2016) (citing 1 Witkin, Summary of Cal. Law (10th ed. 2005)
 7 Contracts, § 961, p. 1052 (Witkin)) (emphasis in original). To establish a novation, a party must
 8 establish “four essential requisites: (1) a previous valid obligation; (2) the agreement of all the
 9 parties to the new contract; (3) the extinguishment of the old contract; and (4) the validity of the
 10 new one.” *Id.* (citing *Airs Int'l v. Perfect Scents Distributions.*, 902 F. Supp. 1141, 1147 (N.D.
 11 Cal. 1995)). Agreement #2 satisfied each element to constitute a novation.

12 First, it is undisputed that Agreement #1 was a valid agreement that Johnson accepted on
 13 March 1, 2013. Valerian Dec., ¶ 2.

14 Second, Oracle and Johnson mutually agreed to Agreement #2. Oracle issued Johnson the
 15 FY15 Comp Plan via its workflow e-mail process. Once Johnson logged into the compensation
 16 planning system and clicked on her FY15 Comp Plan, a webpage containing an electronic version
 17 of the FY15 Terms and Conditions (which included Agreement #2) appeared. At the top of the
 18 screen, a notice explicitly stated: “***Please Note: In Order to Accept your Compensation Plan,
 19 you MUST first read the below Terms and Conditions and Accept at the bottom of the
 20 document***”. To press the “Accept TC’s” button, Johnson had to scroll through every page to
 21 get to the bottom of the screen. After doing so, Johnson had access to her FY15 ICP, which
 22 included a hyperlink to the Terms and Conditions she just reviewed. The ICP explicitly
 23 reaffirmed that accepting the ICP meant she read and agreed to be bound by Agreement #2 (the
 24 FY15 Arbitration Agreement in Appendix 9). Johnson electronically accepted the Terms and
 25 Conditions and ICP on June 2. Lutz Decl. ¶¶ 4-13, 16, 19, 22-23, Exs. 1-5.³

26
 27 ³ Pursuant to the Court’s Order to seal (ECF No. 20, n.1) Oracle redacted the last page of Exhibit
 28 5 to the Lutz Declaration. Some redactions were part of the original Oracle document. The
 redactions pursuant to the Court’s order appear as “REDACTED”.

1 These facts demonstrate Oracle offered and Johnson accepted Agreement #2 forming a
 2 bilateral agreement. *James*, 2016 WL 4269898; *Tagliabue v. J.C. Penney Corp. Inc.*, 2015 WL
 3 8780577, at *4 (E.D. Cal. Dec. 15, 2015) (upholding contract where plaintiff clicked accept to
 4 assent); *Swift v. Zynga Game Network, Inc.*, 805 F. Supp. 2d 904, 911-12 (N.D. Cal. Aug 4, 2011)
 5 (finding binding contract where plaintiff reviewed terms of service via hyperlink and pressed “I
 6 accept” button) (Laporte, J.). Johnson’s claim that she did not see or read Agreement #2 has no
 7 significance under California law. *See id.*

8 Third, Agreement #2 completely extinguished and replaced Agreement #1. The explicit
 9 integration clause in Agreement #2 proves this point:

10 “This Agreement to Arbitrate Disputes contains the complete
 11 agreement between Oracle and Employee regarding the subject of
 12 arbitration, and ***supersedes any and all prior written, oral or other***
 13 ***types of representations and agreements*** between Oracle and
 Employee regarding the subjects of arbitration and dispute
 resolution.”

14 Lutz Decl., ¶ 16, Ex. 2, p. 85 (emphasis added). This integration clause evidences that both
 15 parties intended Agreement #2 to govern. *James*, 2016 WL 4269898 at *3. In *James*, a consumer
 16 received a Welcome Kit and Subscriber Agreement from Comcast in 2003 when he became a
 17 customer. In 2011, Comcast mailed the consumer a new Service Agreement which contained an
 18 arbitration provision and an integration clause. The integration clause stated that the
 19 “agreements, including their arbitration provision, replace and supersede any prior agreement for
 20 residential services between you and Comcast including any prior provision concerning
 21 arbitration.” *Id.* at *1. The Court concluded that the new arbitration provision acted as a
 22 novation and extinguished the prior agreement:

23 [T]he Court finds that the 2011 Arbitration Provision Notice clearly
 24 meant to extinguish the prior agreements. The notice specifically
 25 states that the agreements referenced therein, including their
 26 arbitration provision, “replace and supersede *any prior agreement*
 27 for residential services between you and Comcast including any
 28 prior provision concerning arbitration... Any prior agreement you
 have or had with Comcast terminates on the effective date, and is
 replaced with these agreements”...[B]y its plain language, the 2011
 Arbitration Provision was designed to extinguish the prior

agreements and leave in place an agreement containing an arbitration agreement.

Id. at *3 (emphasis in original). *See also Greg v. American Mgmt Servs.* 204 Cal. App. 4th 803, 807 (2012).

Irrespective of the integration clause, the surrounding facts and circumstances show that both parties operated under the FY15 Comp Plan, which included Agreement #2; Johnson continued employment and received commissions under it. Lutz Decl. ¶¶ 11-16, 22-23, Henderson Decl. ¶¶ 3-5.

Finally, Agreement #2 is a valid, stand-alone, bilateral contract, which Johnson agreed to by accepting both the Terms and Conditions and her FY15 ICP. *See James*, 2016 WL 4269898, at *3 (finding subsequent arbitration provision a stand-alone contract for purpose of a novation); *see also Serafin v. Balco Properties Ltd., LLC*, 235 Cal. App. 4th 165 (2015), review denied (June 10, 2015) (arbitration agreement between employer and employee constitutes a binding contract). Johnson's assertion that there are no handwritten signatures on Agreement #2 is meritless and irrelevant to finding its validity as a contract. *See, e.g.,* Cal. Com. Code § 1201(b)(37); Cal. Civ. Code §§ 1633.7(a), (b); *Tagliabue*, 2015 WL 8780577.

Because Agreement #2 satisfies each element, a novation occurred and Agreement #2 superseded Agreement #1. *Beckwith v. Sheldon*, 165 Cal. 319 (1913) (noting effect of novation is to "cancel[] and obliterate[]" the earlier agreement "as completely as though it had never had existence."); *James*, 2016 WL 4269898, at *3.⁴

2. Agreement #2 is not an inadequate modification of Agreement #1.

"Whereas a modification of a term or a provision of a contract alters only certain portions of the contract, novation wholly extinguishes the earlier contract." *Fanucchi & Limi Farms v. United Agric. Products*, 414 F.3d 1075, 1081 (9th Cir. 2005). There is no evidence Oracle purported to modify only certain parts of the Agreement #1. Rather, Agreement #2 by its own

⁴ Johnson's claim Oracle violated Labor Code sections 432 and 1198.5 have no bearing on whether Oracle can enforce Agreement #2. Johnson does not contest she signed Agreement #2 and Johnson's counsel has had a copy of Agreement since June 2016. Dolan Decl. ¶ 7. Oracle did not even have an obligation to comply with 1198.5. *See* Cal. Lab. Code §1198.5(n).

terms, as well as by law, superseded Agreement #1. *See Crossen v. Foremost-McKesson, Inc.*, 537 F. Supp. 1076 (N.D. Cal. 1982) (provision in later agreement regarding termination superseded provision in prior employment agreement); *Crain v. Burroughs Corp.*, 560 F. Supp. 849, 852 (C.D. Cal. 1983) (“California law further provides that a subsequent written contract supersedes a prior written contract. [citation]. Therefore the employment contract in existence at the time of Plaintiff’s termination, by its own terms as well as by law, supersedes all prior contracts between Plaintiff and Burroughs and is dispositive as to the terms and conditions of Plaintiff’s employment.”); *Eberle v. Smith*, 2007 WL 3151450 (S.D. Cal. Oct. 26, 2007) (in denying motion to compel arbitration, Court found subsequent email exchanges superseded, rather than modified, the original contract).

The cases cited by Johnson might be relevant if Oracle had merely modified Agreement #1; however it did not. *Davis v. Nordstrom, Inc.*, 755 F.3d 1089 (9th Cir. 2014), *Mercuro v. Superior Court*, 96 Cal. App. 4th 167 (2002), and *Ferguson v. Countrywide Credit Indus., Inc.*, 298 F.3d 778 (9th Cir. 2002) involved situations in which employers were attempting to modify unilaterally promulgated employment policies; the issue in those cases was whether the employers followed their own procedures, not whether an agreement was superseded by a new agreement.

In circumstances similar to this case, the Tenth Circuit rejected the exact “failed modification” argument Johnson is relying on here. In *B-S Steel Of Kansas, Inc. v. Texas Indus., Inc.*, 439 F.3d 653, 661 (10th Cir. 2006), there were two agreements: a 1988 conditions of sale agreement which did not have an arbitration clause and a 1997 agreement, which contained an arbitration clause. *B-S Steel* argued that the 1997 agreement, including the arbitration clause, was invalid because the 1988 agreement prescribed a specific modification procedure that Texas Industries failed to follow. However, the court rejected that argument, noting that the 1997 agreement contained an integration clause. It stated that *B-S Steel*’s argument:

rests on the idea that because the earlier 1988 Conditions of Sale document required the signature of both parties to effect a modification, and because the 1997 Conditions of Sale document was not signed by Midlothian, the 1997 document was a failed

modification of the 1988 document and thus never went into effect. *This argument is flawed because it ignores the prerogative of contracting parties either to waive requirements regarding modification or to substitute an entirely new contract for a previous one*, particularly where the modified or new contract is in writing and is valid in all other respects.

B-S Steel, 439 F.3d at 661 (emphasis added).

3. Agreement #2 is not unenforceable by virtue of inadequate or unreasonable notice.

Johnson's "notice" argument is fatally flawed because Agreement #2 was a bilateral agreement to arbitrate, not a unilaterally imposed employment policy. While notice might have been required in a unilateral contract context, it was not here because Agreement #2 was for a bilateral agreement.

Johnson conflates two different concepts: unilateral changes to unilaterally-imposed employment policies by employers for which notice is required, and bilateral contracts which employers and employees may mutually enter into at any time. "In a unilateral contract, there is only one promisor, who is under an enforceable legal duty." *Asmus v. Pac. Bell*, 23 Cal. 4th 1, 10 (2000) (citing 1 Corbin on Contracts (1993) § 1.23, p. 87.). "A bilateral contract is one in which there are mutual promises between two parties to the contract; each party being both a promisor and a promisee." *Davis v. Jacoby*, 1 Cal.2d 370, 378 (1934).

Here, both parties promised to arbitrate disputes. Agreement #2 states that: "Employee and Oracle understand and agree that, except as set forth below, any existing or future dispute or claim arising out of or related to Employee's Oracle employment...will be resolved by final and binding arbitration..." This language conveys a mutuality of promises; Oracle and Johnson both agreed to arbitrate disputes arising out of or related to Johnson's employment.

Johnson cites *Davis v. Nordstrom* for the proposition that reasonable notice is required to modify a contract, but, in doing so, misstates the principles set forth by the court. In *Davis*, the employer unilaterally changed the arbitration policy in the employee handbook to preclude class action lawsuits. *Davis v. Nordstrom*, 755 F.3d 1089, 1091 (9th Cir. 2014). The employer sent

1 letters to employees notifying them of the change. *Id.* at 1092. The court recognized the
 2 unilateral nature of this change (“Nordstrom was permitted to *unilaterally* change the terms...”)
 3 and held that the employer provided “reasonable notice of a change to its employee handbook...”
 4 *Id.* at 1093; 1094 (emphasis added). *Davis* did not involve a bilateral contract offered to
 5 employees with the ability for an employee to accept or reject it; rather, it was a change to a
 6 unilateral contract.

7 *Asmus v. Pac. Bell*, 23 Cal. 4th 1, 10, 999 P.2d 71 (2000), cited by the court in *Davis*, is
 8 similarly inapposite. That case was about whether an employer could unilaterally terminate an
 9 employment security policy. California courts have recognized the limitations on the reasoning
 10 in *Asmus*; it only applies in situations that involve *unilateral* changes to *unilateral* contracts,
 11 neither of which is applicable here. *See Gorlach v. Sports Club Co.*, 209 Cal. App. 4th 1497,
 12 1511 (2012)).

13 The distinction between a unilateral and bilateral agreement to arbitrate was recognized in
 14 *Owen v. MBPXL Corp.*, 173 F. Supp. 2d 905 (N.D. Iowa 2001). There, the court had to
 15 determine whether to enforce a Dispute Resolution Plan which included an arbitration
 16 requirement. The parties attempted to argue that unilateral contract analysis, like that in *Davis*,
 17 was applicable. However, the court disagreed, writing that “the handbook analysis is not
 18 applicable to this case, because that analysis addresses the existence of a unilateral contract, and
 19 the arbitration agreement at issue here is not such a contract.” *Id.* at 914. The court distinguished
 20 between bilateral and unilateral contracts and concluded that “the arbitration agreement
 21 contemplates a mutual exchange of promises and, therefore, is bilateral.” *Id.* 916. Like the
 22 contract between Oracle and Johnson, and unlike the handbook in *Davis*, “the plain language of
 23 the agreement clearly envisions an exchange of promises...” *Id.*

24 The notice requirement Johnson seeks to impose is not applicable where, as here, she
 25 entered a bilateral agreement with Oracle. “It cannot be questioned that employers and
 26 employees are free to prospectively and *bilaterally* alter the terms of employment. *Schachter v.*
 27 *Citigroup, Inc.*, 47 Cal. 4th 610, 620 (2009) (emphasis in original). Oracle did not “spring” this
 28 on Johnson and she cannot now avoid the contract she agreed to simply because she “did not read

the entire document.” *24 Hour Fitness, Inc. v. Superior Court*, 66 Cal. App. 4th 1199, 1215 (1998) (“Reasonable diligence requires the reading of a contract before signing it. A party cannot use his own lack of diligence to avoid an arbitration agreement.”).

Finally, even if notice were required, the circumstances under which Oracle presented to Johnson her FY15 Comp Plan constitutes sufficient notice. *See, e.g., Tagliabue*, 2015 WL 8780577, at *4 (finding adequate notice of contract terms where webpage directed plaintiff to click link to arbitration agreement and read before signing); *Swift*, 805 F. Supp. 2d at 912 (“Plaintiff’s argument that she was not provided with sufficient notice of the contractual terms she was assenting to because of Zynga’s modified clickwrap presentation, and therefore is not bound by any arbitration provision, fails[.]”)

4. Agreement #2 is not Unconscionable.

a. Procedural Unconscionability if Any, is Minimal.

Procedural unconscionability focuses on surprise and oppression. *Baltazar v. Forever 21, Inc.*, 62 Cal. 4th 1237, 1243(2016) (quoting another source.)

Johnson cannot avoid the lawful effect of Agreement #2 by claiming surprise because she did not see, read, or understand its impact. ECF 25 at p. 23; Johnson Decl., ¶ 7; *See Tagliabue*, 2015 WL 8780577, at *4; *Brookwood v. Bank of America*, 45 Cal. App. 4th 1667, 1673-74 (1996). Oracle did not conceal Agreement #2 and the less than two-page FY15 ICP included an express affirmation that she read and agreed to be bound by the Terms and Conditions, including Agreement #2. Lutz Decl., ¶ 13, Ex. 1. There can be no finding of surprise on these facts. *See Tagliabue*, 2015 WL 8780577, at *6.

Similarly, Johnson fails to present sufficient evidence of oppression supporting her procedural unconscionability argument. Characterizing Agreement #2 as adhesive is irrelevant because adhesive contracts are not per se unconscionable. *See, e.g., Poublon v. C.H. Robinson Co.*, 846 F.3d 1251, 1261-62 (9th Cir. 2017); *see Chin v. Boehringer Ingelheim Pharm., Inc.*, 2017 WL 3977381, at *4-5 (N.D. Cal. Sept. 11, 2017). Further, Oracle did not lie to Johnson, manipulate her, or place her under duress. *See* Lutz Decl., ¶¶ 4-12. *See, e.g., Baltazar*, 62 Cal. 4th at 1245; *Sanchez v. Valencia Holding Co., LLC*, 61 Cal. 4th 899, 914 (2015). Agreement #2

1 was part of a bilateral, enforceable contract wherein Oracle promised to provide incentive
 2 compensation in consideration for mutual promises which included mutual promises to arbitrate.
 3 Johnson's choice to accept Agreement #2 without reading it does not establish oppression. *See*,
 4 *e.g.*, *Poublon*, 846 F.3d at 1262-63 (rejecting argument arbitration agreement was oppressive
 5 because plaintiff thought signing agreement was required to receive bonuses and remain
 6 employed); *see also Chin*, 2017 WL 3977381 (rejecting unconscionability where employees were
 7 eligible to earn incentive compensation as consideration for agreeing to arbitrate). Thus, any
 8 showing of procedural unconscionability by Johnson is low.

9 **b. There is No Substantive Unconscionability.**

10 To establish substantive unconscionability, Johnson must show that Agreement #2 or the
 11 terms contained therein, was so one-sided at the time the contract was made that it "shocks the
 12 conscience." *See Sanchez*, 61 Cal. 4th at 910-11 (quoting other sources). Because procedural
 13 unconscionability, if any, is low, Johnson must establish a high degree of substantive
 14 unconscionability. *See Poublon*, 846 F.3d at 1263 (quoting another source). She cannot.

15 Johnson's claim that Agreement #2 is unlawful and unconscionable because it sweeps in
 16 "existing claims and disputes" is unfounded. Section 2 of the FAA permits parties "to submit to
 17 arbitration an *existing controversy* arising out of a contract" (emphasis added). Further,
 18 courts addressing similar language have found arbitration agreements to be valid, enforceable and
 19 not unconscionable. *See, e.g., Hunter v. First Nat'l Bank of Omaha, NA*, 2015 WL 12672151
 20 (S.D. Cal. July 31, 2015); *Jefferson Pilot Life Ins. Co. v. Griffin*, 2008 WL 2485598 (M.D.N.C.
 21 June 16, 2008); *Harris v. Coldwell Banker Real Estate Corp.*, 2007 WL 2127585 (N.D. Miss.
 22 July 23, 2007). Here, Johnson had the opportunity to read, review and decline to accept
 23 Agreement #2. By accepting Agreement #2, she entered into a new contract, covering the claims
 24 at issue in this case.

25 Johnson's citation to *Avery v. Integrated Healthcare Holdings, Inc.*, 218 Cal. App. 4th 50
 26 (2013), is unavailing. *Avery* involved a unilateral modification to an existing company handbook
 27 (adding a class waiver to the arbitration provision), without providing any notice to the employees
 28 (including plaintiffs), after they filed a lawsuit. Unlike *Avery*, Agreement #2, was not a unilateral

1 modification, it was a new bilateral contract, requiring Johnson's assent. Johnson had access to
 2 the contract *before* signing it and *before* being subject to its terms; and, there is no question that
 3 Agreement #2 was included as Appendix 9, which Johnson accepted.

4 Johnson's substantive unconscionability argument regarding the temporary equitable
 5 relief provision in Agreement #2 also fails. Johnson mischaracterizes the provision claiming it
 6 exempts claims Oracle is more likely to bring in arbitration and that the carve-out is not
 7 "reasonably justified" given California Code of Civil Procedure § 1281.8. ECF 25, p. 23. The
 8 provision in Agreement #2 is not substantively unconscionable because the provision merely
 9 recognizes rights permitted by the California Arbitration Act. *See, e.g., Chin*, 2017 WL 3977381,
 10 at *6; *Baltazar*, 62 Cal. 4th at 1247-48.

11 Johnson's reliance on *Colvin v. NASDAQ OMX Group, Inc.*, 2015 WL 6735292 (N.D.
 12 Cal. Nov. 4, 2015) and *Mercuro v. Superior Court*, 96 Cal. App. 4th 167 (2002) is misplaced.
 13 The "carve-outs" in those cases excluded from arbitration the types of claims in which injunctive
 14 relief and/or other equitable relief was or likely to be sought and removed from arbitration claims
 15 the courts assumed the employer would more likely bring. *See Colvin*, 2015 WL 6735292, at *5;
 16 *Mercuro*, 96 Cal. App. 4th at 176-77. Here, the provision applies equally to both parties (not one-
 17 sided in Oracle's favor), includes language that trial on the merits would occur through
 18 arbitration, and does not tie the carve-out to specific types of claims, such as intellectual property
 19 or unfair competition.

20 Finally, Johnson's argument that the "existing" claims language, discussed above, and the
 21 carve-out provisions are substantively unconscionable is disingenuous. Johnson asserts that
 22 Agreement #1 is substantively identical to Agreement #2 except for the class waiver. Agreement
 23 #1 includes both of these provisions yet she does not contend it is substantively unconscionable.

24 **c. The Representative Action Waiver Does Not Invalidate**
 25 **Agreement #2.**

26 Johnson's argument that the representative action waiver is unconscionable under
 27 *Iskanian v. CLS Transp. Los Angeles, LLC*, 59 Cal. 4th 348, 383 (2014) because she characterizes
 28 it as waiving a PAGA claim, does not render Agreement #2 unenforceable. In a similar context,

the Ninth Circuit found that “the unenforceability of the waiver of a PAGA representative action d[id] not make th[e] provision substantively unconscionable.” *Poublon*, 846 F.3d at 1264. Moreover, Johnson is not asserting a PAGA claim, Oracle is not preventing her from pursuing one and Oracle has not used the language to limit any current or former employee’s ability to pursue a PAGA action. Dolan Decl., ¶ 37. Even if the waiver is unconscionable, any alleged waiver of PAGA “can be limited without affecting the remainder of the agreement.” *Id.* at 1273.

d. **The Class Waiver Provision Does Not Render Agreement #2 Unconscionable.**

Johnson’s final claim on unconscionability is that the class action waiver violates the NLRA. Prior to *Morris v. Ernst & Young, LLP*, 834 F.3d 975 (9th Cir. 2016), the Supreme Court and the California Supreme Court rejected claims that a class waiver made an arbitration agreement unconscionable. *See Concepcion*, 563 U.S. 333; *Sanchez*, 61 Cal. 4th at 923-24.

5. **Oracle cannot be judicially estopped from asserting that Agreement #2 applies.**

Judicial estoppel is a “drastic sanction” “to be invoked when a party’s inconsistent behavior will otherwise result in a miscarriage of justice.” *Norris v. Allied-Sysco Food Servs., Inc.*, 948 F. Supp. 1418, 1447 (N.D. Cal. 1996); *Hersh v. Nat’l Found. Life Ins. Co.*, 2012 WL 381173, at *5 (N.D. Cal. Feb. 6, 2012) (Laporte, J.). “[T]he doctrine is equitable and its application discretionary.” *Roberts v. Bartels*, 2013 WL 6173142, at *5 (N.D. Cal. Feb. 19 2013) (Laporte, J.), report and recommendation adopted. Judicial estoppel is not justified in this case.

The elements of judicial estoppel are: (1) “A party’s later position must be ‘clearly inconsistent’ with its earlier position;” (2) “The party must have ‘succeeded in persuading a court to accept that party’s earlier position;” (3) “The party seeking to assert an inconsistent position would derive an unfair advantage or impose an unfair detriment on the opposing party if not estopped.” *Nada Pac. Corp.*, 73 F. Supp. 3d at 1216–17.

First, Oracle has not adopted any “clearly inconsistent” position. In fact, Oracle did not adopt *any* position with respect to Agreements #1 and #2 in the prior cases cited by Johnson. For example, in *Wilson*, the Plaintiff initiated arbitration and it was the Plaintiff who asserted that the

1 arbitration was governed by the same form as Agreement #1. Collins Decl. ¶¶ 2-5, Dolan Decl.
 2 ¶¶ 33-36. Neither *Wilson* nor *Gee* involved class claims – those were individual cases. Dolan
 3 Decl. ¶ 33, Collins Decl. ¶ 5. Under those circumstances the kind of “inconsistency” necessary to
 4 support estoppel was not possible. *See In re Yahoo! Litig.*, 251 F.R.D. 459 (C.D. Cal. 2008)
 5 (judicial estoppel not applicable where Yahoo! stipulated to class certification in one case and
 6 asserted a class waiver in a later case because the latter case involved “different parties and
 7 different claims.”). Oracle took no position on the issue of the class waiver in Agreement #2 in
 8 either *Wilson* or *Gee*.

9 Second, Oracle did not persuade a court to accept any position in relation to Agreement #1
 10 or #2. As discussed above, Oracle did not adopt *any* position with respect to the agreements;
 11 therefore, Oracle did not *succeed* in persuading a court to accept a position. Even if Agreement
 12 #2 was the applicable in *Gee* or *Wilson*, the result in those matters would have been the same –
 13 individual claims would have been arbitrated. Neither the Court in *Wilson* nor the DLSE in *Gee*
 14 did anything in reliance on any distinction between Agreement #1 and #2.

15 Finally, Oracle did not derive an unfair advantage or impose an unfair detriment on
 16 Johnson. Further, because judicial estoppel’s purpose is to “protect the courts’ integrity, not
 17 necessarily the parties’ interests,” judicial estoppel should not be applied here. *Roberts*, 2013 WL
 18 6173142 at *5. This case is a far cry from instances where judicial estoppel is appropriately
 19 applied to protect the integrity of the court.

20 The required elements for judicial estoppel’s factors are not established; this
 21 “extraordinary remedy” should not be applied here. *Hersh*, 2012 WL 381173, at *5 (Laporte, J.).⁵

22 ⁵ Judicial estoppel cannot even be considered with respect to the *Gee v. Oracle* informal DLSE
 23 conference. Judicial estoppel does not apply where a forum “lacked the most important hallmark
 24 – the ability to make a decision.” *Nada Pac. Corp. v. Power Eng’g and Mfg., Ltd.*, 73 F. Supp. 3d
 25 1206, 1216-17 (N.D. Cal. 2014). The purpose of an informal DLSE conference is only to
 26 determine whether the matter will be referred to a formal hearing and “[p]laintiffs are *not*
 27 *required to prove their case...*” DIR Policies and Procedures for Wage Claim Processing,
 28 available at <https://www.dir.ca.gov/dlse/policies.htm>. Thus, this comes squarely within *Nada*
Pac. Corp. where “[i]f the...process itself *might not result in a resolution of the dispute*, it
 certainly cannot be considered to have adjudicated it.” *Nada Pac. Corp.* 73 F. Supp. 3d at 1217
 (emphasis added). The case was never referred to a formal hearing and the file was closed.
 Dolan Decl. ¶ 35 Ex. 17.

1 **C. The Declaration of Johnson's Counsel is Objectionable.**

2 Oracle objects to the declaration of Xinying Valerian in support of Johnson's Motion, and
 3 specifically objects that paragraphs 6-20 discussing records Johnson's counsel obtained on Daryl
 4 Gee, records for *Oracle v. Wilson* and summary information from JAMS are irrelevant,
 5 speculative, inadmissible hearsay, lacking in foundation and the alleged evidence cited therein
 6 and appended thereto is improperly authenticated. ECF No. 26; Fed. R. Evid. 401, 402, 602, 802,
 7 901. The Court should also reject reliance on the evidence submitted as exhibits to these
 8 paragraphs because Johnson failed to request judicial notice. Furthermore, judicial notice would
 9 be improper because the facts are irrelevant and any facts Johnson attempts to assert are subject to
 10 reasonable dispute. Fed. R. Evid. 201. *See, e.g., Darensburg v. Metro. Trans. Comm'n*, 2006
 11 WL 167657, at *2 (N.D. Cal. Jan 20, 2006) (declining "Defendant's invitation to take judicial
 12 notice of the *complex* inferences that Defendant would have it draw from the facts contained in
 13 those documents – inferences which Plaintiffs vigorously dispute.") (Laporte, J.); *See also Blye v.*
 14 *Cal. Sup. Ct.*, 2014 WL 295022 (N.D. Cal. Jan. 21, 2014); *Hicks v. Evans*, 2012 WL 398821
 15 (Feb. 7, 2012).

16 **D. Discovery Is Not Appropriate.**

17 Johnson's request that the Court permit it to engage in a fishing expedition to seek other
 18 circumstances supporting judicial estoppel should be denied. There is no basis for such a
 19 discovery request. In the event the court grants her request, Oracle should be given the right to
 20 direct discovery at Johnson, including but not limited to taking her deposition.

21 **E. The Court Should Stay Its Determination Of The Enforceability Of The Class**
 22 **Waiver Pending The Supreme Court.**

23 Because Agreement #2 is operative, the critical issue becomes the enforcement of the
 24 class waiver. A stay on determination of that issue is warranted under the factors set out in
 25 *Landis v. North Am. Co.*, 299 U.S. 248, 254 (1936): "(1) the possible damage which may result
 26 from granting of a stay; (2) the hardship or inequity which a party may suffer in being required to
 27 go forward; and (3) the orderly course of justice measured in terms of the simplifying or
 28 complicating of issues, proof, and questions of law which could be expected to result from a

1 stay.” *Id.*

2 The damage from granting a stay is nonexistent. *See Guerrero v. Halliburton Energy*
 3 *Servs., Inc.*, 2017 WL 3116672, at *7 (E.D. Cal. July 21, 2017). Because pre-judgment interest is
 4 available if her claims proceed and she prevails, Johnson cannot demonstrate harm from a stay.

5 The hardship Oracle would face from being denied a stay is significant. If no stay is
 6 granted and the Supreme Court overturns *Morris*, Oracle will be forced to arbitrate a class case it
 7 has no obligation to arbitrate. The tremendous burden of such class litigation is clear.

8 Finally, the orderly course of justice weighs heavily in favor of a stay. *McElrath* 2017
 9 WL 1175591, at *6. As in *McElrath*, “[w]hether this case can proceed as a class action turns
 10 squarely on the outcome of the Supreme Court’s review of *Morris*. Regardless of whether the
 11 Supreme Court affirms or overrules *Morris*, the issues before the Court will be simplified.” *Id.* at
 12 *6.

13 Other courts including the Ninth Circuit, facing this same issue as is presented here have
 14 granted a stay. *O’Connor, et al v. Uber Technologies, Inc.*, No. 3:13-cv-03826-EMC (9th Cir.
 15 Sept. 22, 2017) *McElrath v. Uber Techs., Inc.*, No. 16-CV-07241-JSC, 2017 WL 1175591 (N.D.
 16 Cal. Mar. 30, 2017); *Campanelli v. ImageFIRST Healthcare Laundry Specialists, Inc.*, 2017 WL
 17 2929450 (N.D. Cal. July 10, 2017); *Guerrero v. Halliburton Energy Servs., Inc.*, 2017 WL
 18 3116672 (E.D. Cal. July 21, 2017). *Rodriguez v. Jerome’s Furniture Warehouse*, 2017 WL
 19 3131845 (S.D. Cal. July 24, 2017).

20 **IV. CONCLUSION**

21 Oracle respectfully urges the Court to determine that it has the authority to determine the
 22 arbitrability issue presented here, that Agreement #2 is the enforceable agreement to arbitrate and
 23 to defer its ruling on the unenforceability of the class waiver until the forthcoming Supreme Court
 24 ruling.

25 Dated: October 17, 2017

VEDDER PRICE (CA), LLP

26 By: /s/ Brendan Dolan

27 Brendan Dolan